

## LOOP KFC VOUCHER CAMPAIGN

### FREQUENTLY ASKED QUESTIONS

#### 1. How long will the campaign run?

The promotion is set to run from 1<sup>st</sup> December 2023, to 31<sup>st</sup> December 2023. However, LOOP DFS reserves the right to terminate the campaign at such earlier or later time as determined by the Company at its sole discretion, with or without prior notice.

#### 2. What is the reward on offer?

Customers will get a KFC voucher worth KES 500 once they fund their LOOP accounts with KES 1,500 and above, request for their LOOP card and collect it at any LOOP store or have it delivered to their preferred location.

#### 3. Who can participate in the campaign

- The promotion is open to all LOOP customers who:
  - ✓ Are KYC verified
  - ✓ Have funded their LOOP accounts with at least KES 1,500 and above
  - ✓ Have requested for a LOOP physical card for the first time. **To note: card replacements /renewals are not eligible**
  - ✓ Collect the LOOP card at a LOOP store or requests on the app for card delivery. At the LOOP stores, the voucher will be issued instantly together with the debit card.
  - ✓ For card deliveries, the voucher will be sent to the customer the next working day upon confirmation of receipt of the card.

- ✓ Customer must present the Voucher for redemption at the Merchant's outlet ("Eligible participant").

#### **4. What is the voucher validity period?**

The Voucher shall be valid for a minimum period of time.

#### **IMPORTANT NOTE!**

- ❖ Loop does not require an account holder to send airtime, money or other consideration in order to award any of the promotion prizes and will not be liable for any losses or other damage incurred by any Loop account holder who does not heed this caution.