



TARIFF GUIDE

Fees and commissions are subject to VAT and Excise Duty where applicable.



LOOP Card

		Fee (KES.)
Card Issuance Fee	Physical Card	360
Card issuance	Virtual Card	120
Card Replacement Fee	Physical Card	360
	Virtual Card	120



LOOP Accounts

LOOP Consumer	Ledger Fees	Free
LOOP BIZ (Merchant Accounts only)	Ledger Fees	300



LOOP Payments

Mobile Money to LOOP	Incoming funds via Mobile Money	Standard mobile money rates may apply as per your preferred service provider's tariff	
		Amount	Fee (KES.)
LOOP to LOOP	LOOP to LOOP Fee	50 – 500	0
		501 – 1,000	5.75
		1,001 – 5,000	11.50
		Above 5,001	34.50
		Amount	Fee (KES.)
LOOP to Mobile Money	LOOP to Mobile Money Fee	50 – 100	0
		101 – 500	5.75
		501 – 1,000	11.50
		1,001 – 1,500	17.25
		1,501 – 2,500	28.75
		2,501 – 3,500	34.50
		Above 3,501	46
LOOP to LOOP Billers	Airtime		Free
		DSTV, GO TV, Star Times, Zuku Fiber, Jambo Jet, KPLC Postpaid, CRBC	34.50
		KPLC Prepaid	23
		Nairobi Water, JTL, SFC Fibre, Mkopa, D-Light, Banks and Saccos, Government Services	Tiered Paybill Charges
LOOP to Mobile Money Tills	LOOP to Mobile Money Tills Fees – Buy Goods		Free
LOOP to LOOP In store Till – QR	LOOP to LOOP In store Till – QR Fees		Free
LOOP to Discover Merchants	LOOP to Discover Merchants Fees		Free
		Amount	Fee (KES.)
LOOP to Mobile Money Pay Bills	LOOP to Mobile Money Pay Bills Fees	0 – 49	0
		50 – 100	5.75
		101 – 500	11.50
		501 – 1,000	17.25
		1001 – 1,500	23.00
		1501 – 2,500	28.75
		2501 – 3,500	34.50
		3501 – 5,000	46.00
		5001 – 10,000	57.50
		10001 – 30,000	74.75
		30001 – 50,000	115.00
		Above 50,000	172.50



LOOP BIZ+

		Fee (KES.)
PDQ Mobile Money	STK Push Merchant Service Fee	0.5% of Transaction Value



Inter –Account Transfer

		Fee (KES.)
LOOP Account to Account	LOOP to Goals Account	Free
	LOOP to LOOP Invest	Free



LOOP Standing Orders

		Fee (KES.)
Standing Orders Set up	Setting up any Standing Order	Free
Standing Orders Processing	LOOP to LOOP Fee	Transactional Charges Apply
	LOOP to Mobile Money Fee	Transactional Charges Apply
	LOOP to Bank via EFT	Transactional Charges Apply
	LOOP to Bank via Pesalink	Transactional Charges Apply
	LOOP to Bank via RTGS	Transactional Charges Apply
	LOOP to Goals Account	Free



LOOP Investments

		Fee (KES.)
Call Deposits (Break Option)	0 – 3 Months	6.3% p.a.
	4 – 12 Months	6.3% p.a.
Fixed Deposit (No Break Option)	0 – 3 Months	6.8% p.a.
	4 – 12 Months	7.3% p.a.



LOOP Credit

		Fee (KES.)
LOOP Overdraft	Facility Fee	2% of Disbursed Amount
	Interest Rate	Risk Based Pricing, Base Lending Rate 15.9% p.a.
LOOP BIZ Overdraft	Facility Fee	2% of Disbursed Amount
	Interest Rate	Risk Based Pricing, Base Lending Rate 15.9% p.a.
Term Loan, LOOP FLEX	Insurance	0.7% of Disbursed Amount
	Facility Fee	4% of Disbursed Amount
	Interest Rate	Risk Based Pricing, Base Lending Rate 15.9% p.a.
LOOP Quick Loan	Risk Based Facility Fee	Between 6% – 8%
	Risk Based Roll Over Fee	Between 6% – 8%

NOTE: Interest rates are subject to change as per prevalent market interest rate adjustments*



LOOP Statements

		Fee (KES.)
LOOP E-Statement	LOOP E-Statement Fee	Free
LOOP Physical Statement	6 Months and Below	105 Per Page
	Older than 6 Months	210 Per Page
	Duplicate Statements – Per Page	100 Per Page
	Certifying Statements	36 Per Page with a Maximum of KES. 3000



LOOP to Bank Charges

	Amount	Fee (KES.)
LOOP to Bank Via Pesalink	50 – 500	0
	Above 501	57.50
LOOP to Bank Via RTGS		57.50
LOOP to Bank Via EFT		57.50
LOOP to NCBA Bank		57.50

NOTE: A customer is limited to 5 free transactions per day on LOOP to LOOP, LOOP to Mobile Money and LOOP to Pay Bill transactions*



LOOP Cash in Cash Out

		Fee (KES.)
Deposits	Branch Deposits	Free
	Through Linked Card	57.50
Withdrawals	Branch Withdrawal Less than KES. 40,000	402.50
	Branch Withdrawal Above KES. 40,000	Free



LOOP Card Payments

		Fee (KES.)
Cross-border transactions (Mark-up fee)		8%
Non-local merchant transactions (Forex adjustment fee)		3.5%
International Incoming Transfers (SWIFT)		Fees apply as per prevailing LOOP tariff rates
NOTE: The charges are subject to change as per the prevailing Forex Exchange Rates in the market*		
ATM Withdrawals	Inter Switch ATMS	86.25
	Ken Switch ATMS	57.50
	NCBA ATMS	34.50
	VISA ATM (Local)	172.50
	VISA ATM (International)	287.50

why wait?

LOOP IT!

LOOP is regulated by the Central Bank of Kenya

